

G.H.RAISONI COLLEGE OF ENGINEERING AND MANAGEMENT, AMRAVATI
Computer Science and Engineering
Sub: CRM
3rd Year
Question Bank

Unit .1

- 1) Explain staffing management in IT system?
- 2) Explain concept of organizing system management?
- 3) What are the factors to be consider in designing IT infrastructure?
- 4) Define system management?

Unit.2

- 1) Define availability?
- 2) Differentiating availability from uptime?
- 3) Differentiating slow response with downtime?
- 4) Differentiating availability with high availability?
- 5) Differentiate availability, uptime downtime, slow response, high availability in detail?
- 6) What are desired traits of availability process owner?
- 7) What is the method of measuring availability?
- 8) What are 7 R's of high availability?
- 9) Difference between performances tuning process with other process?
- 10) Definition of performance tuning with example?
- 11) Explain five major resource environment applied by Performance Tuning?
- 12) Define problem management?
- 13) What are scopes of problem management?
- 14) What are the key steps to developing problem management process?

Unit.3

- 1) Define storage management?
- 2) what is mean by storage management capacity ?
- 3) Define network mgt.?
- 4) Explain key decision about network management?
- 5) How to measuring & streaming Network mgt process?
- 6) Explain the accessing and infrastructure network mgt process?

Unit.4

- 1) Define configuration management?
- 2) Explain all practical tips for improving configuration management process?
- 3) What are the poor reason of capacity planning ?OR Why capacity planning is seldom done well ?
- 4) Define capacity planning?

Unit.5

- 1) Define strategic security ?
- 2) What are developing strategic security process ?
- 3) what are the accessing infrastructure strategic security process ?
- 4) Define facility management ?
- 5) what are element of facility mgt?
- 6) what are tips for improving facility management process ?
- 7) what is facility mgt out sourcing center ?
- 8) 8)what is accessing an infrastructure facility management process

Unit.6

1)Differentiate hardware world class infrastructure and mediocre infrastructure ?

2)What are characteristics of robust process ?

3)Distinguish b/w strategic processes tactical process.?

4)What are client- server environment Issue ?

5)what are web-enabled environment Issue.?

Prof.Avinash Wadhe

(Subject Teacher)